

Installation Guide for iOS



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Acknowledgements

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Initial Setup

If setting up a brand-new iPad.

Power on and follow the on screen set up guide as required.

This will require Internet access over Wi-Fi.

An Apple ID will be needed; this is to download the application from the app store.

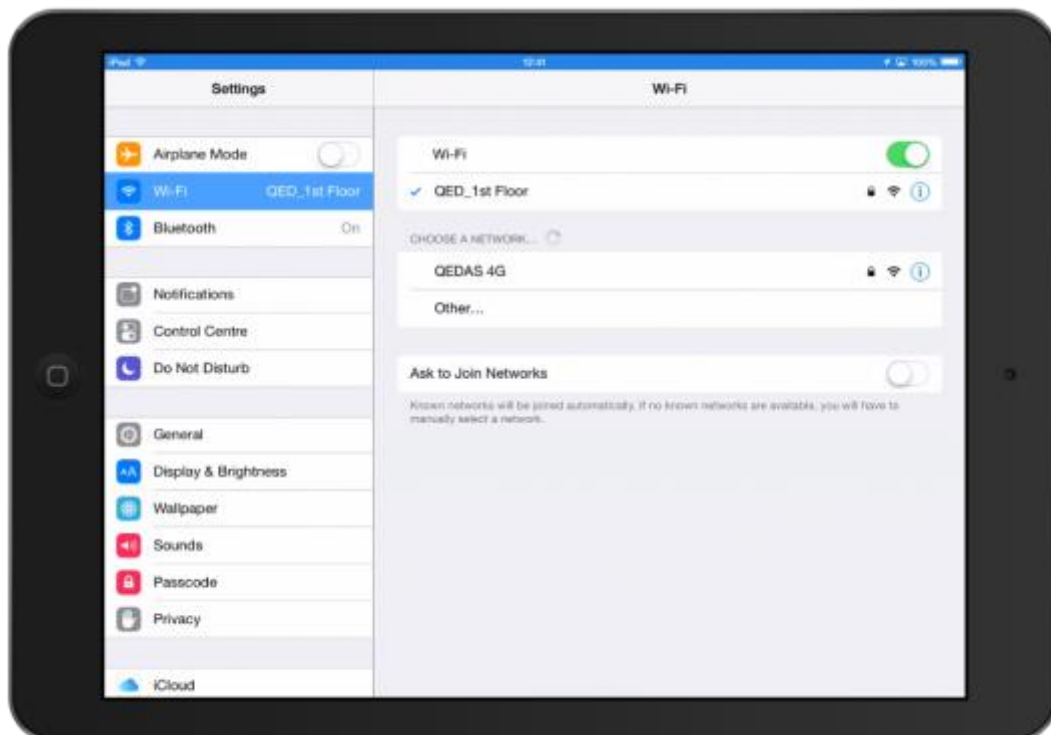
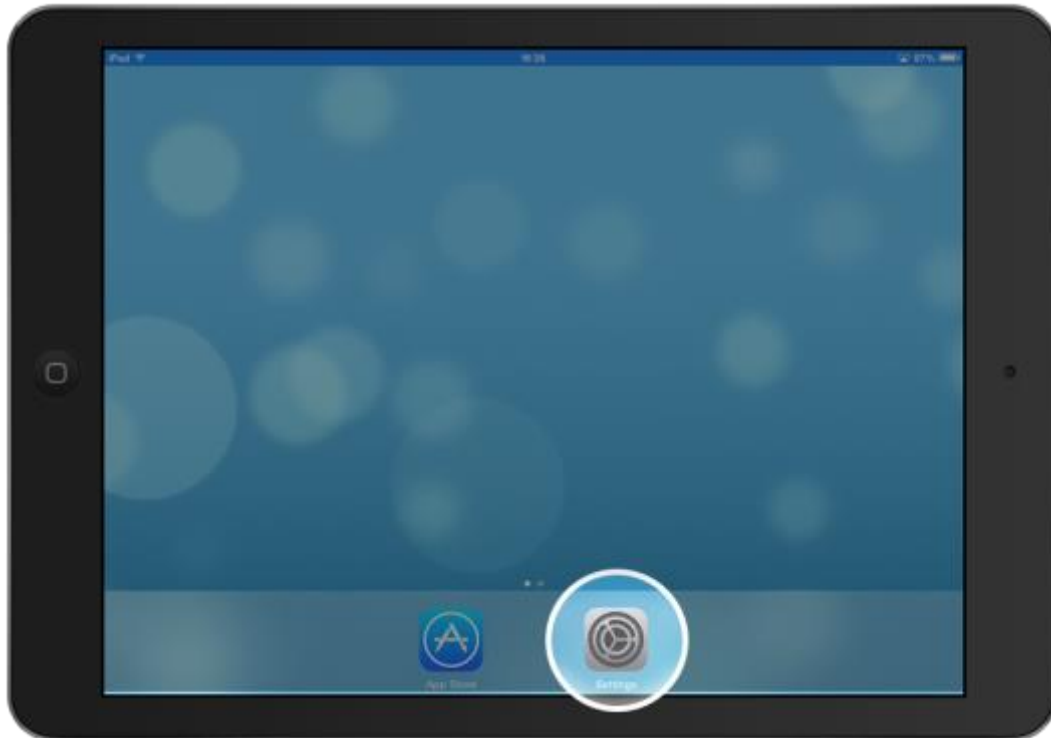
Only one Apple ID will need to be created as this can be used on all devices (a credit card is required).

Some settings that need to be set during this process are:

- Don't use Location Services
- Don't use iCloud
- Don't add Passcode - will require a confirmation
- Don't send Diagnostic Information

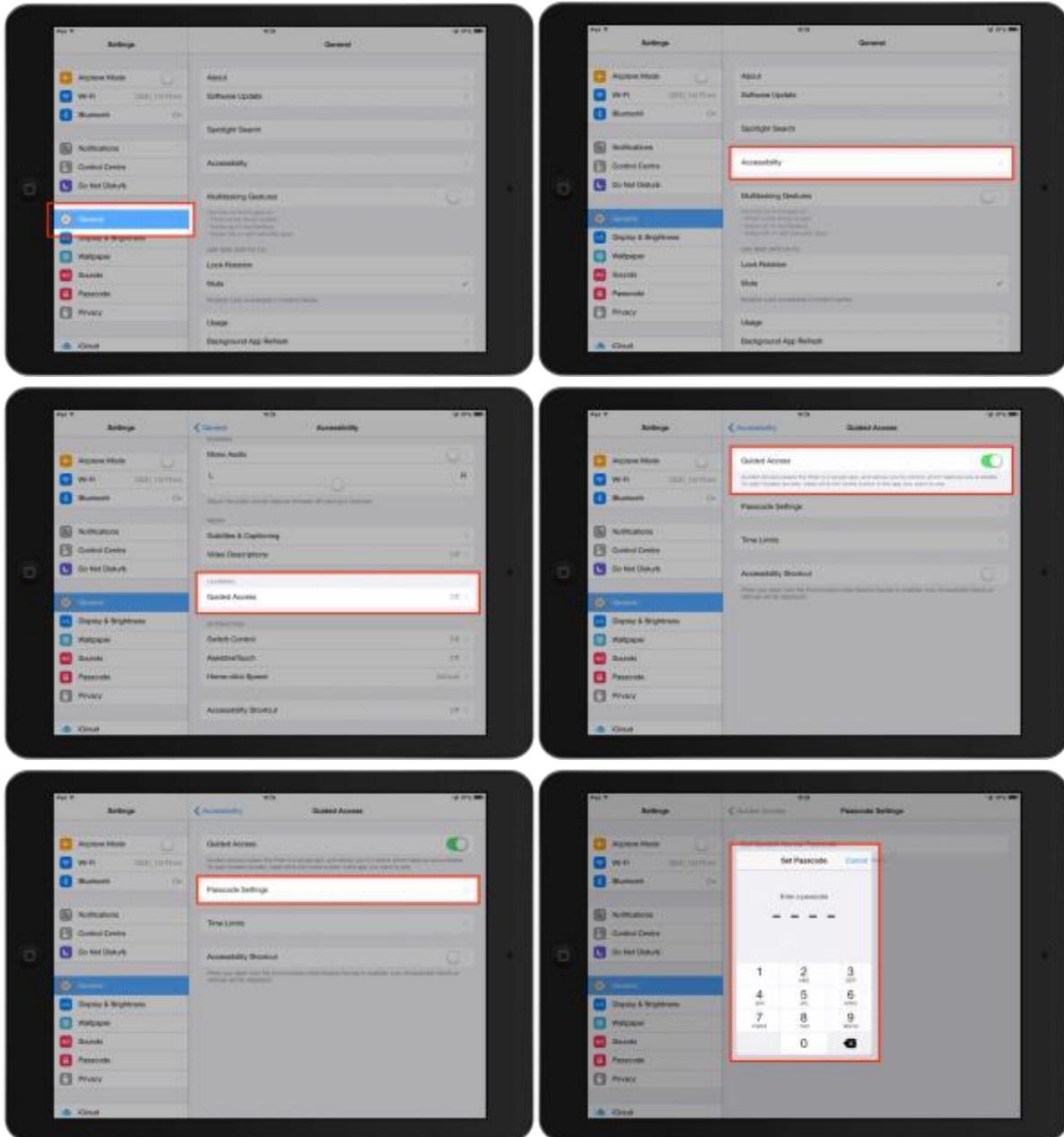
Wi-Fi Settings

Once the set-up is complete ensure that the iPad is connected to a wireless network, this can be checked from **Settings > Wi-Fi**.



Enable Guided Access

Guided access is required to lock the iPad to an app.
From **Settings** navigate to **General > Accessibility > Guided Access**, from here enable **Guided Access** and set a **Passcode** (This will be a four/six-digit pin used to exit Guided Access).



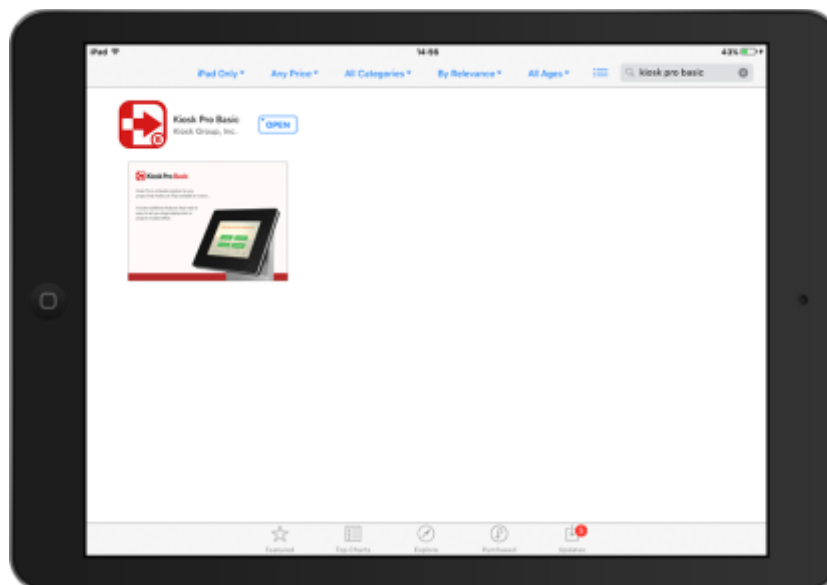
Now **Guided Access** is enabled the iPad can be locked whilst in the client app.

Install Kiosk Pro Basic

To start using an iPad as a ResourceXpress screen a client app is required. From the iPad home screen navigate to the **App Store**.



Using the Search bar located in the top right search for **Kiosk Pro Basic**. Select **BUY** then **Install** and this app will start to download.



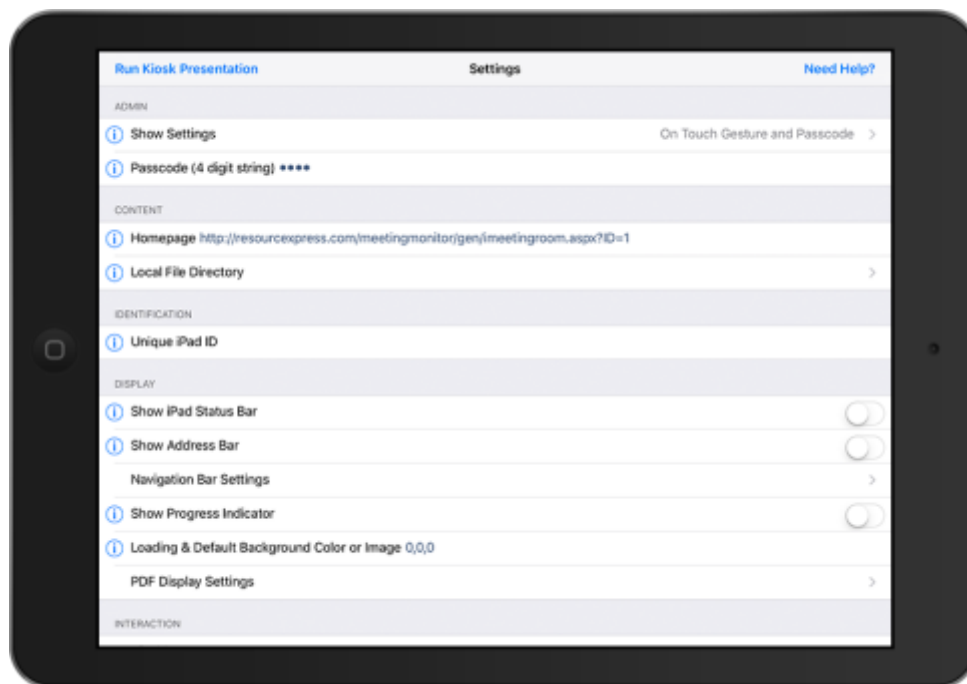
* Note: Kiosk Pro Basic is the recommended version of Kiosk Pro, there is a free lite version which can be used for testing, however, this has a branded watermark.

First Configuration of Kiosk Pro

Once the download has completed select the **Kiosk Pro Basic** icon from the iPad home screen.



On first load the settings page will be displayed.

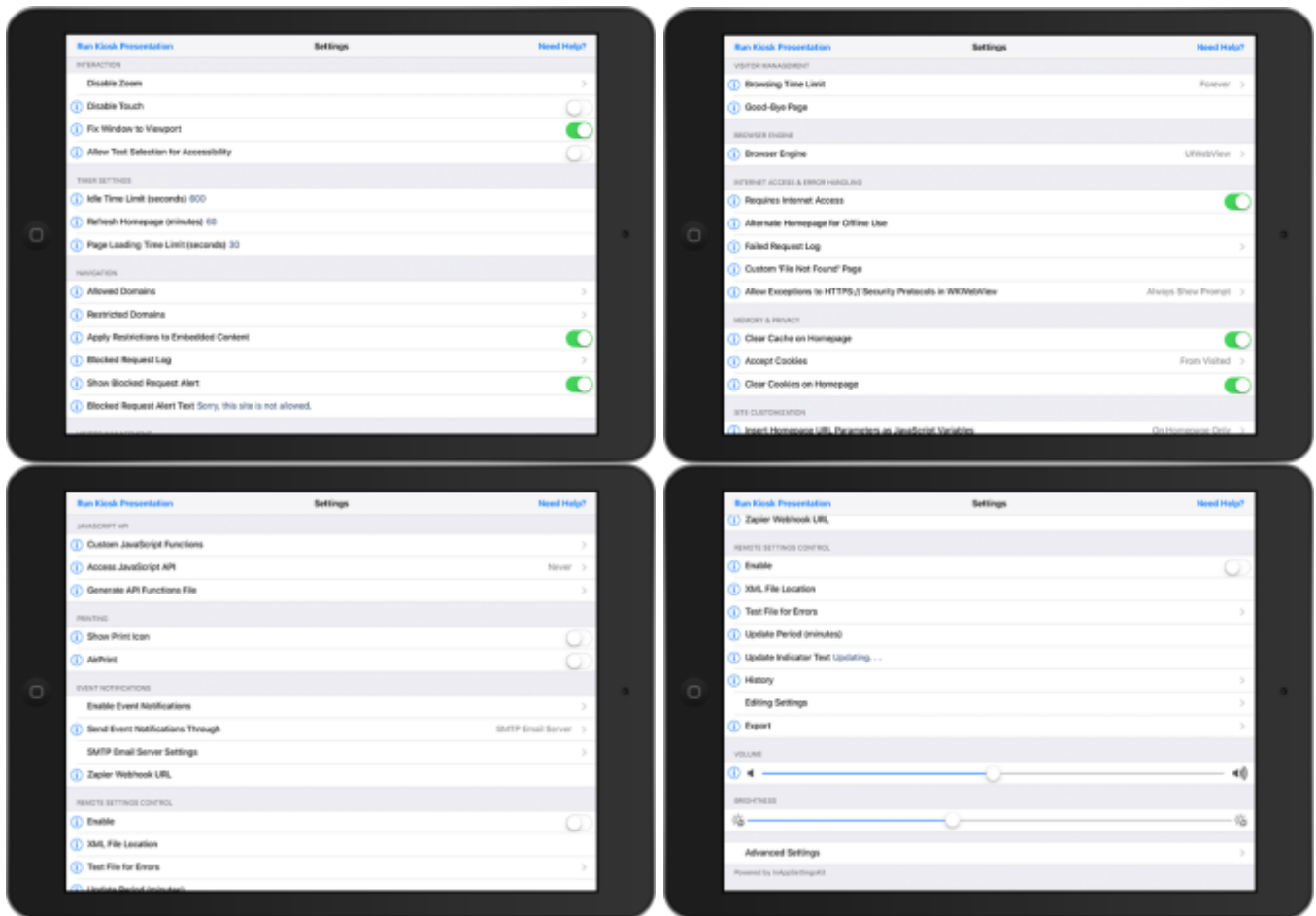


Under the **Admin** section set **Show Settings** to **On Touch Gesture and Passcode**, then provide a 4-digit code in the **Passcode** field.

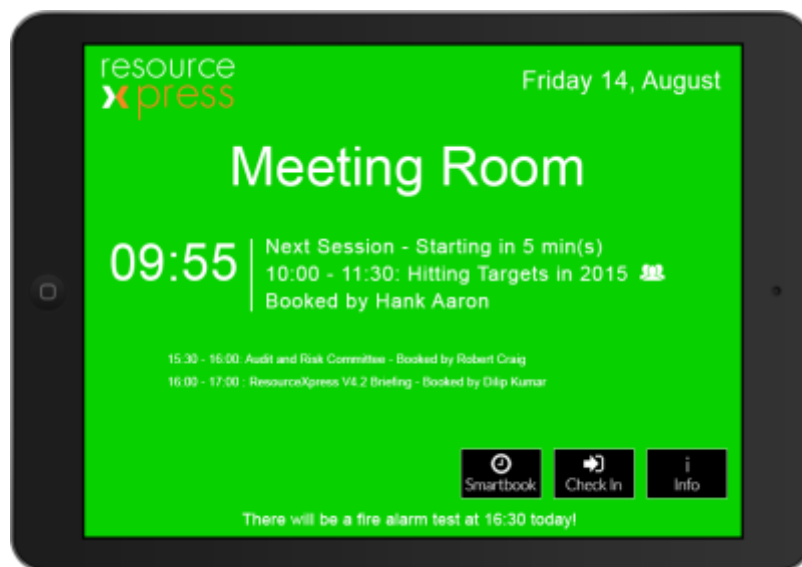
The **Homepage** requires the URL to the resource profile screen, using the example above the server address and the end **ID** number will need to be adjusted.

On the **Navigation Bar Settings** sub-page ensure that **Show Navigation Bar** is disabled. On the **Disable Zoom** sub-page ensure that both options are disabled. Ensure that the **Browser Engine** is set to use **UIWebView**.

Using the images below ensure that all other match.



Once all the settings have to configured press **Run Kiosk Presentation** found at the top of the screen.



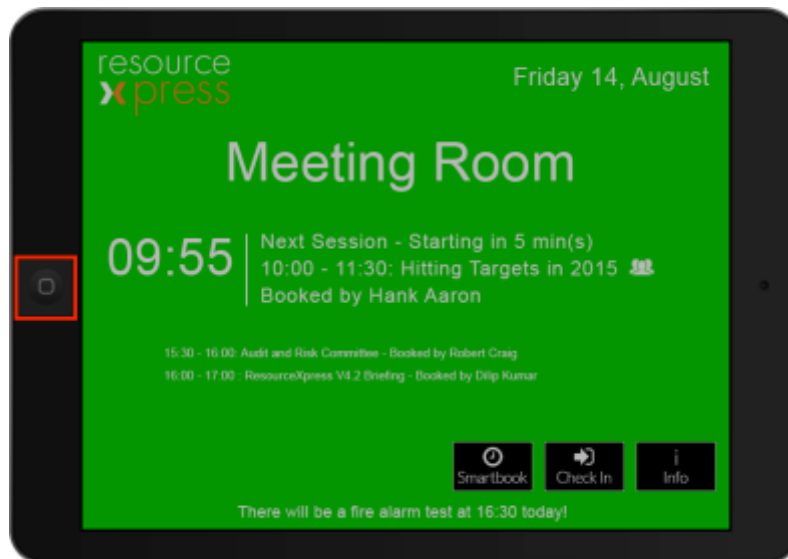
The iPad will then display the resource information for the chosen profile.

Return to Settings

To return back to the settings menu, press all four corners of the screen for about 1 second, a pin input field will appear, enter the pin that was set previously.

Locking and Unlocking Kiosk Pro

To lock the iPad and allow access to the client only you will need to press the **Home Button** three times in quick succession (triple press).



Then choose **Start** or **Resume** from the top right.



If you did not set a **Passcode** in the **Guided Access** settings it will prompt for a **Passcode** to be entered now.

To unlock repeat the process above, enter your **Passcode** when prompted, then choose **End** found at the top left of the screen.

You can then exit the app using a single press of the **Home Button**.

Troubleshooting

Kiosk Pro Logging

The Kiosk Pro app offers a full-events logging option for any troubleshooting with regards to the app.

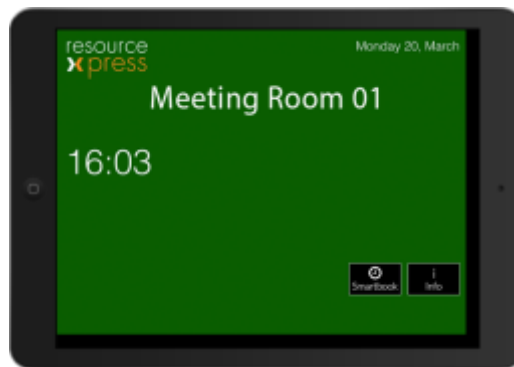
This setting can be enabled from the Kiosk Pro Advanced Settings menu under the **Troubleshooting** section.



This will then log all app events into a log that can be access from the iPad Documents.

Screen Sizing Issue

With the version 8.1 update for Kiosk Pro Basic a new option for the **Browser Engine** has been added, this can cause display sizing issues, see example below.



To resolve this issue, ensure that the **Browser Engine** is set to use **UIWebView** not **WKWebView**.

